



olpcMAP Survey Results

Dec 2010
polychka

Overview

- We decided to ask for **feedback** from both current volunteers and non-volunteers to see how we can improve volunteering process and what is lacking to enable the map with capabilities to solve inefficiencies. We designed **2 surveys/10 questions** each and sent them out to the world. I contacted some of you directly and posted surveys on my blogs and FB
- **General volunteer:** What it takes to volunteer and what conditions should be present to encourage volunteering (time, topics, settings, help, etc.)?
- **29 responses** from general public and volunteers who don't know about olpcMAP
- **Active OLPC/Sugar volunteer:** What it takes to keep them and make them happy?
- **18 responses** from active OLPC/Sugar volunteers

Part 1: General volunteer

- What it takes to volunteer and what conditions should be present to encourage volunteering (time, topics, settings, help, etc.)?
- **29 people** responded – volunteers and non-volunteers from all over the world

1. Are you currently volunteering with any organization and why?

62% Yes:

- **Career** transition
- Because I love to; Because I **enjoy** helping; I like it; It makes me feel like I'm **giving** back for all of my blessings
- For the **fame** and glory
- Supported by my employer
- it's **fun**, and helps me getting into the fields of acting - Dancing and Playing on a Christmas market in a Russian fairytale
- **Interest** - specific to my concerns about human rights, interested in improving health care delivery
- Because I believe that place is important and that pedestrians should own data, not billionaire's, and I have been trying to do the same stuff on my own for a long time
- with Boston Cares, from time to time. I like this **organization**. CrisisCommons/ CrisisCamp. It's important work and I can contribute
- I believe in the **cause** and my skill sets are a match; Right thing to do
- It helps me **network**
- Sweetwater Organic Farm. To **learn** more about growing food so I can one day grow my own food
- I'm doing volunteer work on my own, not for a specific organization but according to **choices** of the moment, mainly in the Free software advocacy field

38% No: either no time, have not made the effort or no but looking for the right opportunity

2. Would you like to volunteer in your or foreign country (which ones)?

Everyone said yes and named a country. Some said home, some - foreign, some – both. Every continent was mentioned except for Antarctica

- Yes, I do. It does not matter which foreign country it is. However, I prefer working in American or European countries. I'd love to learn about their culture while working
- Not at the moment. But generally Yes: India
- Yes, anywhere I'm needed, when my schedule will allow

3. How much time do you have for volunteering (number of hours/days per week/year)?

Answers varied from **none** right now to **100%**

- Not much, but trying to find some
- 2 hours per week
- Currently, I'm pursuing unpaid internships, residential volunteer programs, and Americorps service programs which are all in a way volunteer work even though they may provide housing, food, and /or a stipend...so all of my time...40 hours a week or more is currently available.
- Couple of weeks per year
- 8-10 weeks per year
- 100% at the moment (Though looking for contract work in Social Enterprise)

4. What type of volunteer work are you most interested in?

Most popular question! (no one skipped it)

38% tech work, **80%** teaching, **38%** promoting (a lot of overlapping)

- Supporting animals
- Teaching and promoting is what I like the best because it involves communication with other persons.
- Health care delivery
- Conservation work or possibly helping build homes
- Legal and political
- Any that helps me network
- Environmentally related work in the field, not desk work. Sustainable living
- Social Enterprise Development
- Engineering solar solutions for charging OLPC XO's
- I do tech stuff but can teach

5. What kind of recognition/incentive do you deserve for volunteering?

55% said nothing, others mentioned soft benefits. None said I deserve big buck, but...**postcards** from kids or simple **thank you**

- the idea of volunteering is to do something good without getting something in return. just **making someone's life better** is a good enough thank you
- I think this question is not accurately phrased. I would answer that my reward ship would be to see my volunteer work being fruitful to something. Otherwise it is the vanity to see my name being public somewhere ;-)
- **Free T-shirt, parking, meal, expenses paid**
- Recognition through blog posts or publications or presentations in conferences are the best for me
- Looking for salaried leadership **role** as a result in Social Enterprise
- Satisfaction that you are working towards a change
- Recognition from the community
- **Smiling faces** or seeing that we made a difference
- The ability and opportunity to learn, experience
- personal, **business connections** and **growth**

6. What do you want to know about others and others to know about you?

- **Inspiration:** I want to know what passions people have and what they do to pursue them. What inspires people to follow their passions in life.
- Problem solving skills
- **Experience**, their personal **goals**
- The physical location of everyone and some fast **contact** mean (phone, IM) would be convenient in order to organize meetups. I don't know who else is working with XOs in the Netherlands (but maybe I just don't know how to search properly...)
- As much **info** as possible
- Very little, I'd like to stay private
- If we had to rely on each other that the others weren't sketchy: **qualified**, responsible
- I do not really care about this. I just do what I think is right and good. I just expect others to do so
- What, where, how long, motivation. **Money** yes or no
- That I'm eager to learn, to teach, and to grow as a person
- I like to **know how** I can start a OLPC project in a selected Thai school if I have some money of my own. How can I find volunteer helps in training Thai teachers and technicians?

7. If the world were a game or contest, what would it be?

- It's a movie factory. One movie for each life.
- Good question. Poker. You can win in variety of ways, but someone can still be holding better cards."
- Monopoly with a twist
- Amazing Race, Risk, Live or Die
- Pacman, Win for all, The game of war, Chess
- Survival of the fittest
- The Game of Life is the closest I can think of. I hate the crisis is a game paradigm.
- Tennis, wrestling, soccer
- Whoever has the most things when he dies, wins
- I'm not into games
- wtf

8. Would you want to participate in community events/workshops/summits?

100% said yes... No one wrote Who has the time?

- **Idea sharing...**
- To get to know and help each other
- Yes to **support** and be involved in local **community**
- Yes - to meet **interesting people** doing interesting things
- Local OPLC community meetings, regional ICT events
- Depends if they align with my **interests**
- Increase my education, to improve skills, win contacts
- It is a great **learning** experience and it helps to see the faces who you work with, also, e-communications are very narrow.
- Possibly, to learn more about areas I'm interested in, meet **like-minded** people
- Yes. Why not?
- I like the live interacting events/seminars that offer the motivating **energy** to all participants unlike e-meeting
- Yes, because it feels good to help organizations in need of good help

9. Do you need help deciding if volunteering is right for you and where your help is needed?

About **50%** said no and the rest yes or maybe, but check their logic...

- Not really. If there's an opportunity at OLPC that seems right for me, I'll pile right in.
- I'm most interested in health care opportunities
- I'm not particularly interested in volunteering with OLPC so I'm not sure if I would need help or not, since I haven't looked into the program and its opportunities much.
- I don't know what OLPC is. I'm not sure if OLPC has any affiliates in Canada
- I have my own ideas where I'd like to spend time
- So far, I have some precise (small) objectives for the project but I would like to scale this up by the end of 2011 and get more involved. A little more guidance by then would be much appreciated
- I am really happy if I have got the chance in help OLPC in product design and development. It is very important for OLPC to implement the concept of Modular product design in order to minimize cost. This makes the product to be affordable for customers
- No - I have an opportunity for OLPC in Kibera if they are interested

10. Any other comments and suggestions?

- What I'd really like to do is volunteer my time to **make sure** that the computers donated to children during the summer of 2009 are well **maintained** and that OLPC can have a continuing presence in these communities. is this being addressed? how can I help with this?
- **Publish** the olpcMap as Linked **Open Data**. Would be nice for doing mashups, etc. Please, feel free to mail me if you are interested. Along with some colleagues of mine, we could take care of doing it
- There are a lot of bottleneck in Ethiopia that hinders the progress of the project starting from top management(GTZ, Government officials). So, OLPC should **develop a strategy** in order to solve the root cause of those problems
- Please **don't let** the opinions of a fledgling organization like Crisis Commons or Crisis Mappers sway you from listening to advice from other volunteer efforts. Techs are generally inexperienced social organizers
- I want to **discuss** my idea and plan with OLPC and I am willing to share the expenses 50/50 with OLPC in launching the Thai OLPC project
- I get the impression that most OLPC people are college kids from the usa. I would be more interested in **working with** more **mature people** from a wider range of cultures and socio-economic backgrounds

10. Any other comments and suggestions? (continued)

- Volunteering not so much a problem, it's more the covering **expenses** part
- The survey is not very well written... poorly constructed, **loaded** questions
- This survey is confusing
- No sure the **value** of this survey
- Interesting survey, will the results be summarized and **shared**?
- Volunteering is good, I **wish I had more time** for it!
- Wish you **luck** - it's a good thing!
- ;-) keep **getting more people** involved!
- OLPC you are great! **Keep it up** your work!

Part 2:

Active OLPC volunteers

- What it takes to keep good volunteers and make them happy?
- Modified and more specific 10 questions
- **18 people** responded- active OLPC/Sugar volunteers

1. To whom would you want to show the map and why?

- **Anyone** to explain OLPC and what this amazing community is accomplishing all over the world, for inspiration and communication
- Everyone that's public information all should have access to
- **Teachers**, to encourage them to contact other teachers using XO in the classroom
- **Volunteers**, who wish to travel to OLPC deployments
- Communities across the world
- Students interested in OLPC, **newcomers**, like meet-up volunteers
- **Sponsors** and potential donors, investors, partners
- Open to all is okay. As long as an option to suspend or close out contact if spam or junk email takes over

1. To whom would you want to show the map and why? (continued)

- Current **deployments** looking for help/encouragement/networking
- People planning a DIY deployment
- **Haters**/people who dismiss the project's reach and effects, and make them aware of OLPC's presence and success stories in the region
- I would want to use it in presentations I make at **conferences** and expos and to have a great large printable version to display at OLPC/Sugar Labs booths at the same.
- As a motivator to keep volunteers engaged and focused
- **Kids** working with XO (to meet their peers, share projects)
- **NGOs**, local **Educational leaders** & MPs of Education
- **Media** and News, because there is a lack of awareness about the different programs like OLPC available to people who are interested to contribute
- Educational/technology event organizers and participants

2. What do you want to know about others and others to know about you?

- Basic information - **contacts** (email, maybe Skype, url to home page), focus points / interests, photos from deployments / pictures of volunteers, what **deployments need** currently
- The number of XOs deployed, **the setting** (urban, rural), the grades, **curriculum**
- To understand their project: how they are engaging the kids and parents, and what **difference** they think it will make for the future of the kids - for instance increased income, membership in larger communities (beyond their town/village/social class etc.), further education
- Would like to know what other groups are working on and what projects and **topics** groups have (ex, who is interested in health? who does environmental education?)
- Would like to use map to bring attention to groups which I have worked with and **promote my own projects** and ability to advise on regions or similar projects
- Each classroom and statistics therefor. Each volunteer's availability, hopes, dreams etc.
- Where are the deployments (especially the **smaller ones**), what are they up to, and what potential/need do they see for **collaboration**?

2. What do you want to know about others and others to know about you? (continued)

- **Success stories** from deployments, Response from kids and teachers, Volunteers responses....why they decided to participate, how they are making a difference and how they plan to further grow this effort. About me - My role in the organization, what I plan to do to support the growth of OLPC. Collaborative ideas
- Deployment size, class size, **teacher to kid ratio, laptop to kid ratio, age range** of learners, how long have they been running, local language/s, what kinds of activities are commonly used
- When deployments established and what they need as help. Volunteers: Location, **skills, specialist areas, availability**, years of volunteering
- How are they using Sugar? What activities do they use and how? Are they using collaborative learning? Where is the TamTam Suite being used and how?
- **What we do** (about)
How we work (OLPC workflow)
Problems we've solved and how you can too
Problems we still struggle with and **how you can help** us!
Ask us for help (what we can offer other deployments)
Help us (What we need if you can help)

3. What are your goals for the next 12 months that a map could help achieve?

- I am not sure. I plan to use the map as an informational resource to **describe** people what OLPC is, what deployments we have and where
- Get more information in it, maybe by **getting** more popular/**known**
- Publish the data from the map in an easy to consume format (Rest and/or RDF - I have a strong preference for RDF)
- My goals are to learn more about the XO as an individual owner. The map could help me contact people who can help. **Find** more interesting **projects** to **involve** myself with
- Regular ones, might be useful to find out people in your country (i.e., to cooperate more productive when you can be more confident about cultural aspects)
- Find new developers for Sugar and its activities. **Find developers** interested in visiting deployments
- See map become more of a **network** for groups having and needing different skills
- Make **search easy**, visible, and powerful tool to work with the map
- Make map open for students and 'people on the street' unfamiliar with the global nature of OLPC
- It could be a joint project that brings me into **contact** with people in my **local** area

3. What are your goals for the next 12 months that a map could help achieve? (continued)

- **Build** international p2p **collaboration** between primary school students, using the XO as a starting point for common ground
- I would like to put education researchers in touch with deployments so we can get high **quality research** outputs that help the world see how olpc make a difference
- My goals are to be able to support the OLPC initiative by **increasing awareness** among the public and also by increasing sponsorship from corporate organizations
- **Connect** to other Kenyan OLPC projects
- Hoping it will help Sugar design decisions to better target our core users (learner and volunteer)
- **Success stories**, collaboration across deployments (maybe pairwise?) and a good short clip that tells the story in a video format
- I'd like to see a '**safe space**' for kids to communicate with kids in different XO settings around the world. Start small and see how it works
- 1) Easy way to see what people are doing, what they need, and how they **help**
 - 2) A very intuitive way to add and edit (a solid template)
 - 3) And easy way to use **tags** to list helps and needs
 - 4) Email when adds or changes appear

4. How would you want to receive search results and other data from the map?

How	Response Percent	Response Count
by clicking at the points individually	94.1%	16
newsletter	23.5%	4
archives	17.6%	3
search results in other tab on the map	58.8%	10
side bar on the map	52.9%	9
other	11.8%	2

5. Who do you want your privacy setting to be controlled by?

Who	Response Percent	Response Count
you	62.5%	10
admin	56.3%	9
anyone	18.8%	3
other	0.0%	0

6. What recognition, incentive or ownership do you deserve?

60% said none, others mentioned rather soft rewards, except for one marble statue

- Do a **featured** volunteer once every so often and do a short story on each volunteer (text, audio, video, etc.) Appearing on an OLPC blog (either featured or writing a guest post)
- Probably the best is being able to share experiences with great people from other deployments and find common threads / interests
- **Visiting** and helping with **deployments** would be a real reward. See the results of my work; It's enough that people express their appreciation in **words!** ;)
- The work is reward enough. Having **feedback** is always great. When you do something and then see it works and helps people-that is the best reward
- None except the possibility to **be heard** out and considered with regards to new ideas and strategy
- The project goals are important to me and I think I can help make a difference.
- I get to play with XOs, XO-1.5s, and SoaS and have the **fun of sharing** it with others and mentoring Contributors Program projects. I also have a **vanity email** address @laptop.org. I would like a little support for materials and supplies for the volunteer work I do. I incur a lot of out of **pocket expenses** (of course, they are tax deductible)
- Everyone really wants a job and an income, but most of it is **self-rewarding** or we wouldn't be volunteering. I am not seeking external rewards.
- A giant marble **statue** with an XO in hand and a **hug** would be nice

7. What accomplishments or fun facts should be known in regions that matter to you?

- Anything that is related
- Cultural meanings, in whatever context
- Rivers, currency, animals
- Children in Latin America will do amazing things with the XO regardless of what we plan/organize for them. We should trust and give credit for their initiative more than we do
- Deployment details and situation before OLPC got involved with the children and schools
- Good question; resources, electricity, transportation, number of students; area institutions
- Population, m/f ratio, school/edu profile, electricity+net access profile, health profile, languages, food, customs
- Some creativity should be left to the people who describe XO ventures around the world...no exact criteria, other than "Say something about how XOs are being used"
- There are wonderful things going on in Latin America. Those folks rock!
- What innovative things are they doing. Profile of one kid per month

8. If the world were a game or contest, what would it be?

- Like a video game in that if you fail, you can just get up and try again whenever you feel like it, but with real people and real companionship. Exploratory, with many interesting and worthwhile things to discover and much to accomplish. Much human contact
- Deal or No Deal
- A much more entertaining and interesting version of LIFE
- Tetris
- Survival of the fittest
- Environmentally focused
- Difficult, never ending, and hopefully with no one individual ever being the overall winner
- A quote from I think he president of Costa Rica: "There is no Planet B"
- Monopoly... cut-throat Monopoly

9. Do you want to participate in off-map events?

All said yes, but one - no due to no time

- I would like to participate in all I can-that's a great opportunity to meet people that think **alike**, that do this great thing and can share some experience. That's very **inspiring!**
- Maybe. Depends a lot on the **content** and **time**
- olpcMAP Sprint :) Like attending community meetings to see where other people are, and also for groups to help each other, forming **real links** rather than hyperlinks on a wiki page
- I have and I will. I like meeting and **learning** about what others are doing
- Yes, because face to face collaboration is where all the truly **great ideas** come from!
- Yes - community meetings and workshops to meet volunteers face to face and see how we can all **collaborate** and **support** each other
- It would be useful to have such **events on the map**, perhaps even keep a history of such events over time to help see the ongoing community activity
- I would love to! But, so far it hasn't happened for me. Wrong timing or too **expensive**. Sigh.... maybe the next one

10. Do you want to offer help or ask for help with anything else? Other comments?

- I can help with some testing and with interfaces / usability since this is the area that interests me
- I can help with some information about Latin American deployments
- I would consider help as a moderator
- I will help remotely with the mapping. Arranging group lodging for out-of-towners next time might help
- Hard to edit your point on the map
- Don't know technology used for the maps
- Hoping the map will be reasonably touch UI friendly (e.g. not needing cursor hover over events unless that information is also provided by other means). An if it holds specific data sets that these could be accessed in some way to be graphed or analyzed by other tools
- I need more stories about volunteers, parents, children, teachers, communities

Next Steps

- Stay tuned for Final Analysis and More to be presented on Wed, Dec 29, 2010
- Any questions so far? Contact me on the map: <http://olpcMAP.net?id=358001>
- Thank you!